





Free technical service hotline

Even small matters need to be resolved

Has your machine broken down and you do not know what the problem is? Or have you detected a technical fault on your industrial electronics and cannot resolve the fault yourself?

In such cases, you can use our **free technical service hotline**. Our experienced technicians will generally be able to help you to immediately **identify** or even **resolve** the **error** over the phone. If this preliminary diagnosis does not help and the source of the error cannot be properly identified over the phone, we'll send a **service technician** to your site on request.

Please note that in contrast to our 24/7 hotline, our free technical service hotline is only available on weekdays between **07:00 a.m. and 6:00 p.m.** (**CET**).

Our sales team will be happy to help!

24/7 Hotline: +49 6181 95404-200

The advantages BVS has to offer:

- Specialists experienced in CNC, PLC and ROBOT automation technology
- Support in finding faults over the phone or on site
- Free technical service hotline
- Use of professional and modern diagnostic tools
- Individual exchange assembly set for recommissioning machines



We are available to answer your questions around the clock.

24/7 Hotline: **+49 6181 95404-200**Fax: **+49 6181 95404-5**E-mail: **service@bvs-cnc.de**







